W. TODD AKIN 20 DISTRICT, MISSOURI

117 CANNON HOUSE OFFICE BUILDING WASHINGTON, DC 20515 (202) 225-2561

301 Soveneign Count, Suite 201 St. Louis, MO 63011 13141 590-0029

> P.O. Box 519 St. Charles, MO 63302 16361 949-6826

Congress of the United States House of Representatives

Washington, DC 20515

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ARMED SERVICES
SCIENCE AND TECHNOLOGY
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Website: http://www.house.gov/akin

Ambassador Ann Barrett Managing Director for Office of Passport Services Bureau of Consular Affairs U.S. Department of State 2201 C Street NW Washington, DC 20520

Dear Ambassador Barrett:

Thank you for taking my call on Thursday.

As I shared with you on the phone, my district staff has been overwhelmed by the number of constituent calls seeking assistance with passport applications. On average, my St. Louis office has taken 20 to 25 new passport cases a day. The other members of the Missouri delegation report similar levels of activity.

I am glad to hear that the State Department has decided to suspend the passport requirement for travel to Mexico, Canada, the Caribbean and Bermuda. As I told you on Thursday, while I support the goals of the program, I felt suspending the initiative would take a great deal of pressure off your offices and allow them time to catch up without adversely affecting the travel plans of many Americans.

I cannot stress strongly enough the degree to which my office has been affected by this problem. My staff delivers exceptional constituent service, but that was beginning to suffer because of the demands placed on them by those encountering significant delays obtaining a passport in a timely manner.

Again, thank you for heeding my advice and the advice of others and suspending the requirements affecting travel to our neighbors to the north and south.

Sincerely

W. Todd Akin

Member of Congress